



PRINCESS CRUISES

*escape completely®*

# CRUISE ANSWER BOOK

ESSENTIAL INFORMATION FOR A COMPLETE ESCAPE



For Sun Princess cruises commencing S815  
For Dawn Princess cruises commencing D836

NOW AVAILABLE ONLINE - DOWNLOAD AT [PRINCESS.COM.AU](http://PRINCESS.COM.AU)

Wherever in the world you may be going, your journey will soon begin. You'll be setting sail with Princess Cruises® - and this Cruise Answer Book will help you prepare for the incredible holiday to come, with answers to nearly any question you may have.

**BEFORE YOU LEAVE** pgs. 3-9  
Princess Cruises eTickets pg. 3  
Pre-Cruise Checklist pgs. 4-5

**WHAT TO BRING** pgs. 10-11

**DURING YOUR CRUISE** pgs. 12-20  
We're at Your Service pg. 12  
What's On Board pgs. 13-14  
A World of Dining pgs. 15-17  
Exercise and Activity Programmes pg. 18  
Youth & Teen Programmes pg. 19  
Entertainment pg. 20

**BEFORE YOU SAY GOODBYE** pg. 21

**PRINCESS CAPTAIN'S CIRCLE®** pg. 22

**WHARF MAPS** pg. 23

**PASSAGE CONTRACT** in envelope



# DISCOVER

*what it means to escape completely*



# BEFORE YOU LEAVE

The first step on your complete escape is to ensure all your travel arrangements are in order. This section offers an overview of the latest passport, customs, health and other essential requirements, and will help you prepare properly for your holiday.

You'll also learn about our new Princess Cruises eTickets programme, which allows you complete access and print important travel documents conveniently online. So read on and get ready for a completely carefree getaway with Princess Cruises®.

## BEFORE YOU LEAVE

### PRINCESS CRUISES® eTICKETS - AS EASY AS 1-2-3

#### ELECTRONIC AND EXCLUSIVELY FROM PRINCESS.COM.AU

Cruising with Princess Cruises is now easier than ever with our newest innovation – Princess Cruises eTickets.

You can access and print important travel documentation conveniently online at princess.com.au. It's the fastest and easiest way to obtain your Travel Summary information, print your Boarding Pass and expedite your check-in.

Now that your booking has been made, just visit Cruise Personaliser® at princess.com.au and complete the required passenger and immigration information.

You can also pre-reserve your shore excursions and book your luxurious Lotus Spa® treatment. You are able to change or view your information at princess.com.au at anytime up to 5 days prior to your departure.

The online Travel Summary will include your cruise summary, itinerary, hotel packages (if purchased through Princess Cruises), pre-reserved shore excursions, Lotus Spa® treatments and any additional services you may have purchased. Then when it's time to go, provided you have completed all the passenger and immigration information, you'll be able to print your Boarding Pass and Travel Summary, giving you all the documentation you need for a fast and efficient check-in.

The eTicket program is also available to those without Internet access through your travel agent or by calling 13 24 88 (AU) or 0800 951 200 (NZ) and requesting a 'forms only' packet.

**It's that simple!  
Log on and you're on your way.**

#### ACCESS AND PRINT YOUR eTICKETS IN THREE SIMPLE STEPS:

1. **LOG ON** to princess.com.au. Select the Cruise Personaliser® icon. Read the terms and conditions relevant to your cruise to proceed. Enter your first name, last name and booking number.



2. **COMPLETE REQUIRED INFORMATION** Complete the Passenger Immigration information requested including the emergency contact information, passport and visa details (if applicable) and your Shipboard account.



3. **PRINT** Once you have entered all the requested information you will be able to print your Boarding Pass. If some of the information is incomplete, you will only be able to print your Travel Summary.



# PRE-CRUISE CHECKLIST

As you prepare for your escape, you'll need to provide us with important information - a list of these requirements is provided below. The easiest way to complete the majority of this information is to use the Cruise Personaliser® at [princess.com.au](http://princess.com.au). You'll also find tips on other elements of the Princess experience which can help you get ready for your cruise, as well as a list of services available to personalise your escape.

Completed	Importance	Action Item	Available via Cruise Personaliser® at <a href="http://princess.com.au">princess.com.au</a>	Days Prior to Cruise
	REQUIRED	Verify the spelling of each passenger's name on their cruise and airline reservations matches their passports and other travel documents.	•	Upon booking cruise
	REQUIRED	If you are pregnant, on peritoneal dialysis, travelling with oxygen, a service animal, or using electric equipment, notify Reservations at the time of booking. Service animals are subject to approval.	•	Upon booking cruise
	REQUIRED	Advise us of any condition requiring special attention on board, or the use of wheelchair, scooter or TTY equipment.		Upon booking cruise
	REQUIRED	Review enclosed Passage Contract*.	•	Upon receipt
	REQUIRED	Complete all sections of the Passenger Immigration via Cruise Personaliser® at <a href="http://princess.com.au">princess.com.au</a> or alternatively complete the Booking Form contained in the pre-cruise pack and send it to Princess Cruises. (Please note: when completing the Passenger Immigration information, the question pertaining to an Alien Resident Number does not apply to Australian and New Zealand passengers.)	•	Upon booking cruise
	REQUIRED	Boarding Pass can only be printed if you have completed all the required information, including your emergency contact information and entering your credit card for the establishment of your on board account.	•	Within 75 days and 5 days prior to sailing
	REQUIRED	Verify with your doctor if any vaccinations are required for your cruise or shore excursion(s).	•	60
	REQUIRED	Check to see if you need a visa(s) for any of the countries to which you will travel. You should contact the consulate for each country you will visit, or your travel agent. Please reconfirm visa requirements 5-7 days prior to your cruise.		60
	REQUIRED	Valid passports and travel documents are required for all passengers travelling by air and for most cruise itineraries. When a passport is required, ensure it is valid for up to six months after the last day of your cruise and that it contains blank pages for entry/exit stamps.		45
	REQUIRED	If travelling with a minor (under 18 years of age), verify that child's travel documents are in order; obtain any special documents that may be required.		45
	REQUIRED	If you have a medical condition, please verify with your doctor that you are well enough to travel on the itinerary you have chosen.	•	45
	REQUIRED	Provide special dietary requests to Customer Care on 1300 653 852 (AU) or 0800 444 762 (NZ).	•	Upon booking cruise
	RECOMMENDED	Review dining preferences - Traditional Dining (see pages 16-17).	•	Upon booking cruise
	RECOMMENDED	View booking details online at <a href="http://princess.com.au">princess.com.au</a>	•	Upon booking cruise
	RECOMMENDED	Confirm Princess Captain's Circle® membership status by visiting the Circle Centre at <a href="http://princess.com">princess.com</a>	•	Upon booking cruise
	RECOMMENDED	Purchase a Princess Cruises airport-to-ship transfer or Hotel Package. To make a booking please call Princess Customer Service on 13 24 88 (AU) or 0800 951 200 (NZ). (Please note, not available in all ports.)	•	Upon booking cruise
	RECOMMENDED	We <b>strongly</b> encourage you take out comprehensive international travel insurance, if you do not already have a policy. Please refer to your travel agent, information in your Pre-Cruise pack, or call Customer Care on 1300 653 852 (AU) or 0800 444 762 (NZ). (Please note the Travel Protection policy offered via Cruise Personaliser® is not available to Australian and New Zealand passengers).	•	Upon booking cruise

\*Passage Contract also available at [princess.com.au/html/dawn-sun-princess-08-09.cfm](http://princess.com.au/html/dawn-sun-princess-08-09.cfm)

# PRE-CRUISE CHECKLIST

(continued)

Completed	Importance	Action Item	Available via Cruise Personaliser® at <a href="http://princess.com.au">princess.com.au</a>	Days Prior to Cruise
	RECOMMENDED	Travel Summary and/or Boarding Pass becomes available for printing via Cruise Personaliser® at <a href="http://princess.com.au">princess.com.au</a> .	•	Within 75 days
	RECOMMENDED	Check for e-mail or fax of Princess Cruises-purchased electronic airline ticket receipts. Paper airline ticket receipts (only when required) are mailed to you or your travel agent.		Within 35 days
	RECOMMENDED	Provide friends and relatives with information on how to reach you at sea.		Within 5 days
	RECOMMENDED	Complete Princess Cruises ship luggage tags for each piece of baggage.		Within 1 day
	OPTIONAL	Pre-reserve shore excursions.	•	Within 120 days
	OPTIONAL	Pre-reserve appointments for Lotus Spa® online.	•	Within 120 days

Prior to departing for your cruise, double check to make sure you have brought these essential documents:

Included	Required Boarding Documents
	Boarding Pass – printing your Boarding Pass via Cruise Personaliser® will give you access to Priority check-in
	Travel Summary – printing your Travel Summary will give you access to standard check-in
	Passage Contract
	Passport and visa(s) – if applicable to your itinerary (or photo identification if remaining in Australian waters)
	Travel insurance policy, if purchased

## IMPORTANT NUMBERS AND RESOURCES

### PRINCESS CRUISES INFORMATION

[princess.com.au](http://princess.com.au) and/or

Australia 13 24 88 or New Zealand 0800 951 200

Includes:

Cruise Personaliser®

Booking confirmations

Dining preferences

Lotus Spa® reservations

Our Reservations department is open Monday to Friday 7.00am to 8.00pm, Saturday 8.00am to 5.00pm and Sunday 9.00am to 5.00pm (EST). We also have an after hours emergency assistance team for passengers calling outside of these hours, with an emergency situation.

Please contact us on Australia 13 24 88 or New Zealand 0800 951 200.

### BOOKING FORMS

Can be completed via Cruise Personaliser® at [princess.com.au](http://princess.com.au) or completed booking forms can be sent via fax to: Australia (02) 8424 9160 or New Zealand 0800 951 201

### DOCUMENTATION / VISA REQUIREMENTS

Department of Foreign Affairs and Trade - [www.dfat.gov.au](http://www.dfat.gov.au)  
New Zealand Ministry of Foreign Affairs and Trade - [www.mfat.govt.nz](http://www.mfat.govt.nz)  
VisaLink (AU) - [www.visalink.com.au](http://www.visalink.com.au)  
Travcour (NZ) - [www.travcour.co.nz](http://www.travcour.co.nz)

### VACCINATIONS / HEALTH

World Health Organization - [www.who.org](http://www.who.org)  
Australian passengers - [www.smarrtraveller.gov.au/tips/travelwell.html](http://www.smarrtraveller.gov.au/tips/travelwell.html)  
New Zealand passengers - [www.safetravel.govt.nz/beforeugo/health.shtml](http://www.safetravel.govt.nz/beforeugo/health.shtml)

### CUSTOMS

Australian Customs Service - [www.customs.gov.au](http://www.customs.gov.au)  
New Zealand Customs Service - [www.customs.govt.nz](http://www.customs.govt.nz)

### PRINCESS CAPTAIN'S CIRCLE DESK

[princess.com](http://princess.com) or  
From Australia: 1300 300 528  
From New Zealand: 0800 444 786

### ARRIVALS/DEPARTURES & SHIP DELAY INFORMATION LINE

From Australia: 1300 653 620  
From New Zealand: 0800 543 429

### SPECIAL NEEDS / ACCESS

Medical, Dietary or Mobility needs:  
From Australia: 1300 653 852  
From New Zealand: 0800 444 762

### REACHING YOU AT SEA\*

Sun Princess: +870 3310 43810 or +870 3310 43820  
Dawn Princess: +870 323 221 020 or +870 323 221 030

### SHORE EXCURSIONS

Fax Australia: (02) 8424 9160 or New Zealand: 0800 951 201  
Locked Bag 1014, St Leonards, NSW 1590  
Attention: Shore Excursions Administration

### CELEBRATIONS

To pre-order Food & Beverage special orders, Flowers & Gifts or Special Occasion Packages:  
From Australia: 13 24 88  
From New Zealand: 0800 951 200



## BEFORE YOU LEAVE

### PASSAGE CONTRACT

The Passage Contract is enclosed in your Princess Cruises documentation packet. Please read all information carefully as it is binding and affects your legal rights.

### CRUISE DOCUMENTATION

A cruise information letter is enclosed. This letter contains important details about your cruise, including required travel documentation and pre-cruise reservation of shore excursions.

### CRUISE PERSONALISER®

In advance of your cruise, visit Cruise Personaliser® at [princess.com.au](http://princess.com.au) to confirm your booking is complete. The Boarding Pass/Travel Summary can be printed from Cruise Personaliser®. We encourage you to bring it with you on your trip. Ensure your name appears exactly as shown in your passport. If the name does not match, it's important you contact your travel agent to correct this information. Also, verify that your complete passport details and emergency contact information are complete and correct. If you do not have Internet access, contact your travel agent or Princess Cruises on 13 24 88 (AU) or 0800 951 200 (NZ) for assistance.

### PASSENGER IMMIGRATION INFORMATION REQUIRED IN ADVANCE OF YOUR CRUISE

Each passenger is responsible for providing Princess Cruises with complete and accurate immigration information. This form should be completed online using the Cruise Personaliser® at [princess.com.au](http://princess.com.au), upon confirmation of your booking. Please provide Princess Cruises with this information after making your booking and no later than 60 days prior to your cruise. Failure to provide this information will result in delayed check-in and, possibly, denied boarding. If you do not have online access, please contact your travel agent or call 13 24 88 (AU) or 0800 951 200 (NZ).

### PRE-RESERVE BEFORE YOU CRUISE

Prior to your cruise, it is possible to pre-reserve your dining preferences, special requests, celebrations, Lotus Spa® treatments and shore excursions using our Cruise Personaliser® at [princess.com.au](http://princess.com.au).

### FLIGHTS

Flight arrangements booked in conjunction with your cruise-fare will be confirmed by Princess Cruises. All flights are subject to change. Please verify the spelling of your names shown on your

cruise booking matches the identification that will be presented at the airport check-in. Flights arranged by Princess Cruises will be available to view on Cruise Personaliser® approximately 75 days prior to your cruise departure. Princess Cruises may issue either electronic air tickets or paper tickets, or a combination of both for your specific flight itinerary. The type of ticket will be included on the Air Receipt Notification sent when the tickets are issued by Princess Cruises. If you are travelling on Virgin Blue or Jetstar, please note they are ticketless airlines and your confirmation will include flight details only. If you are eligible to print your boarding passes from Cruise Personaliser®, you can expect to receive the Air Receipt Notification approximately 30 days prior to departure.

### PASSPORT REQUIREMENTS

Passport requirements vary by destination and your citizenship. Please review the section below to determine your passport requirements. All passengers are required to have a valid passport for a cruise with an overseas (international) destination. Passports for Australian Citizens are recommended however not compulsory on S813, S815, S818, S819, S906, S907, S908, S909, S915, D836, D904, D910 and D912 cruises; however some form of photo identification is required on these cruises, such as a driver's licence. For children 12 years and under, a current Medicare card with the child's name will be sufficient identification for these specified cruises. We recommend that if you hold a valid passport, this should be the form of identification that you travel with. Regardless of your nationality, it is your responsibility to ensure you have the correct travel documents to transit the countries in your itinerary, including visas. All passport and visa requirements are the responsibility of you and your travel agent. Passports must be valid for a minimum of 6 months beyond the date of the cruise return. It is essential that the full name (as shown in passport), date of birth, address and telephone number of each passenger be given to us at time of booking. Administration fees may apply to any changes made.

### VISAS

There are many regulations that apply to differing nationalities visiting international countries. You should check with the relevant embassy about your visa requirements. Please note that travel on your cruise will not revalidate an Australian re-entry visa. Passports must be valid for a minimum on 6 months beyond the date of the cruise return.

## BEFORE YOU LEAVE

### IMPORTANT: DOCUMENTS FOR PASSENGERS UNDER THE AGE OF 18 YEARS

Several countries require special documentation for children travelling without both parents; these requirements are subject to change without notice. It is your responsibility to ensure that you possess the proper documents for all of the countries that you will visit. Please verify requirements with the relevant Embassies / Consulates well before your cruise departs.

### HEALTH MATTERS & VACCINATIONS

#### Vaccinations

We recommend seasonal influenza vaccinations for all passengers. Furthermore, you are strongly advised to seek advice from either your doctor or an approved public health travel advisory service, to identify any specific vaccination or health precautions required for each port of call, eg: World Health Organisation ([www.who.org](http://www.who.org)), The Department of Foreign Affairs and Trade or 'Smart Traveller' ([www.smartertraveller.gov.au/tips/travelwell.html](http://www.smartertraveller.gov.au/tips/travelwell.html)).

#### Medications

If you regularly take any medications, you are strongly advised to carry them in your hand luggage and to bring extra supplies to cover any unexpected circumstances.

#### Medical Conditions

If you have undergone any recent investigations or treatment for a significant medical condition, please bring a doctor's report and/or investigation results with you on your cruise. We recommend that you advise Princess Cruises of your medical condition(s) at time of booking.

#### Pregnancy

Princess Cruises cannot accept passengers who will have entered the 24th week of pregnancy by the end of the cruise.

#### Travel Insurance

Travel insurance is an essential part of your holiday plans. Be aware when organising your insurance, that uninsured travellers (or their families) and travellers without the appropriate level of cover, are held personally liable for cancellation, medical and associated costs incurred at any time whether before the cruise, on board or overseas. Hospitalisation costs onboard or outside of the country and medical evacuation costs are very expensive and are not covered by Medicare or New Zealand Accident Compensation Corporation (ACC). Daily hospital bills can cost as much as AUD5,000 per day. Don't base your insurance decision on the assumption that 'it won't happen to me' – accidents do happen. Please visit [smartertraveller.gov.au](http://smartertraveller.gov.au) or [safetravel.govt.nz](http://safetravel.govt.nz) for more information.

- When organising travel insurance, ensure you are covered for general medical expenses, existing medical conditions, hospitalisations and medical evacuations.
- If you plan on participating in sports such as scuba diving or parasailing, ensure your policy also covers these activities.
- For information on travel insurance:
  - Australian passengers - Please call Customer Care on 1300 653 852 or speak to your travel agent.
  - New Zealand passengers, please contact your travel agent to arrange your travel insurance policy.

### TRAVELLING WITH CHILDREN

Infants are not permitted to sail, if at the time of sailing, they are less than 12 months old. Due to the limited childrens' facilities on board, there are also restrictions on the number of children who can be accommodated in different age groups. Children's dates of birth are required to be provided at the time of booking.

For passengers under 18 years of age or those who are travelling with children, please note:

- Children under 13 years are not permitted in the public lounges after 9.30pm. Be sure to check with the Youth Centre's and Teen Lounge for special evening events designed for kids and teens. Children under the age of 18 years must be accompanied by a parent or guardian at all times in the entertainment lounges and restrictions may apply to access to pools/spas/saunas/gym.
- For the following cruises S818, S819, S820, S821, S901, S918, S919, S920, S921, S001, D837, D838, D839, D901, D16, D917, D918, D919 and D001 - All passengers under the age of 21 years must travel in the same cabin as their parent(s) or legal guardian.
- The safety of your children is very important to us at Princess Cruises. In line with Australian Standards it is strongly recommended that children under the age of 9 years do not to play or sleep on upper bunk beds.

It is illegal for anyone, including parents, to buy or provide alcohol to children under the age of 18 years. If you are caught supplying alcohol to anyone underage, you may also be denied service at our bars. In line with domestic Australian age limits, as well as our company policy, the casino and cash prize bingo is strictly reserved for passengers aged 18 years and over. Any passenger under the age of 18 years at the time of sailing must travel in a cabin with an adult 18 years or over. If the accompanying adult is not the parent of the minor, a guardian consent form must be completed. To have this

form sent to you, please contact Customer Care on 1300 653 852 (AU) or 0800 444 762 (NZ).

### SECURITY

At Princess Cruises, we take the safety and security of our passengers and crew very seriously and have one of the largest security operations in the industry. We continually review the security situations at every port we visit. Sometimes, we reschedule a port call to another location for a variety of reasons, and we beg your indulgence in this regard.

Princess Cruises also prides itself on our adherence to applicable maritime security regulations designed to safeguard each and every voyage. All passengers are required to submit their names and personal data to Princess Cruises prior to embarkation and are also asked to leave any questionable items at home. No weapons or articles which could be used as weapons will be allowed on board and all passengers and luggage/carry-on items are subject to screening prior to boarding the ship. Princess Cruises strives to ensure that every passenger experiences a comfortable and worry-free holiday.

For more information regarding new aviation security measures for carry-on baggage at international airports, please visit [dotars.gov.au](http://dotars.gov.au) or [transport.govt.nz](http://transport.govt.nz).

#### Right to deny boarding

Princess Cruises reserves the right to deny boarding any person it believes is not suitable to travel. This could be because the person:

- is unfit to travel in the opinion of the Senior Doctor;
- seeks to travel in violation of any applicable law;
- has a serious criminal conviction and/or; in the reasonable opinion of Princess Cruises, poses a risk to other passengers and/or crew;
- breaches the applicable Terms and Conditions;
- possesses, or is under the influence, of drugs or alcohol; or
- may compromise the safety or comfort of other passengers or for the protection of property.

### IMMIGRATION & CUSTOMS REGULATIONS

Due to Customs restrictions, passengers may not leave the ship until all luggage is off-loaded. Passengers will be given an assigned time and place to assemble on the final morning, depending on their return arrangements. Once there you will be met by a member of the ship's staff who will wait with you until departure time, then personally escort passengers to the gangway. Customs and Immigration inspectors will review with you the Customs declaration form upon which you have listed all the articles bought in foreign ports or in the ship's boutiques.

All food, plant materials, animal products and souvenirs containing any of these need to be declared to Quarantine in Australian and New Zealand ports upon your disembarkation. Depending on how pest and disease free the items are, the following will happen:

- They will be returned to you after inspection
- They can be treated to make them safe<sup>^</sup>
- They will be destroyed by Australian or New Zealand Quarantine

<sup>^</sup>Subject to fees. Special conditions apply.

Please note these are current guidelines and are subject to change. For further Customs information, we recommend that you attend the Cruise Director's disembarkation talk given during the last days of the cruise or visit [www.customs.gov.au](http://www.customs.gov.au) or [www.customs.govt.nz](http://www.customs.govt.nz).

#### Returning to Australia

Australian residents returning to Australia are allowed a duty-free exemption of AUD900 per adult and AUD450 for people under 18 years of age, which includes the cost of 2250ml of alcoholic beverages for each passenger 18 years of age or older.

#### Returning to New Zealand

New Zealand residents returning to New Zealand who have been out of the country for eight (8) days are allowed a duty-free exemption of NZD700 per adult, which includes the cost of 4.5 litres of wine or 4.5 litres of beer, one bottle containing not more than 1125ml of spirits, liqueur, or other spirituous beverages for each passenger 17 years of age or over. It is recommended passengers keep their sales receipts handy for declaring their purchases.

For all international passengers travelling on Princess Cruises, we recommend you check with your local custom authorities with regards to customs limits and prohibited goods prior to returning to your country.

### TRS - TOURIST REFUND SCHEME

The TRS enables you to claim a refund for the Goods and Services Tax (GST) and Wine Equalisation Tax (WET) that you paid on goods you bought in Australia. You can claim the TRS from Customs at embarkation after you have checked-in. For more information please refer to the Australian Customs Service website - [customs.gov.au](http://customs.gov.au). For purchases in New Zealand, there is no provision for travellers to obtain a refund of GST on their goods when they leave the country. TRS is not available on coastal/domestic cruises.

### SPECIAL NEEDS

Princess Cruises makes every effort to accommodate our passengers with disabilities. Ask your travel agent to notify us of your wheelchair usage and/or any special needs at the time of booking. We have wheelchair-accessible staterooms on all Princess Cruises' ships. If you require a mobility device, you must provide your own. When bringing your own wheelchair, we highly recommend collapsible wheelchairs, as the width of the stateroom doors varies. Some Princess Cruises ships have areas that are not wheelchair accessible. Lift-equipped transportation options are limited so arrangements must be secured in advance. Please contact our Customer Care department on 1300 653 852 (AU) or 0800 444 762 (NZ) if you have any special requirements. Passengers using mobility devices with batteries are advised that the batteries must be a dry cell type and must be stored and recharged in the stateroom. Mobility devices of any kind, like other items, may not be left outside the stateroom. Our crew are not specially trained personnel to assist passengers with physical challenges, we recommend you be accompanied by someone who is physically able to assist you both on board and on shore if necessary. Travellers with disabilities should check in with the on board Shore Tour Office to ensure all pre-reserved tours can accommodate their needs. Not all port facilities are accessible for those using mobility devices. Ports of call may be accessed by a variety of methods including, but not limited to, a ramped gangway, series of steps or by tender, which is a small boat used to ferry passengers ashore. In some cases, you may be able to access the tender; however, the shoreside facility may not be accessible. With your safety and comfort in mind, the decision to permit or prohibit passengers from going ashore will be made on each occasion by

the ship's Captain, and the decision is final. Those ports which normally use tenders to access the shore are noted on the itinerary. In many ports of call, a mechanism known as a "stair climber" is used to assist passengers up and down the gangway. This requires that passengers transfer to a Princess Cruises wheelchair which is then connected to the stair climber and operated by the ship's personnel. If you cannot transfer or your personal mobility device cannot be easily disembarked due to size or weight, you may be precluded from going ashore. If you are travelling with a service animal (subject to approval), please be aware that Princess Cruises requires notice at time of booking. Entry regulations vary from port to port, and there are some ports that prohibit the landing of animals altogether. Passengers are advised to consult the local authorities at each port of call prior to departure for the necessary documentation. Princess Cruises does not provide food for service animals. Princess Cruises ships are equipped with "All-In-One Kits" including a TTY that can be placed in most passenger cabins. Additionally, all televisions on board provide closed captioning and most on board theatres are equipped with assistive listening devices. Electric outlets in most staterooms are limited to one and it is helpful to travel with an extension cord if you are using electrical equipment. We have JAWS Professional software with a KOSS-TD/80 headset available on one terminal in each Internet Café on every Princess Cruises ship.

### REACHING YOU AT SEA\*

To provide greater peace of mind while you're away from home, give friends and relatives the following information on how to telephone you.

Sun Princess: +870 323 441 510 or +870 323 441 518

Dawn Princess: +870 323 221 020 or +870 323 221 030

Shore to ship calling can be very expensive. Please contact your long distance service provider for rates.

\*Telephone service is not available from all areas, and may not be accessible from your home phone. Staying in touch is made even easier on board a Princess Cruises vessel by accessing the Internet in our on board Business Centres and/or Internet Cafes. For details regarding this service, please see the section titled INTERNET AND E-MAIL ACCESS on page 13.

### CASHLESS CRUISING

One of the best things about cruising with Princess Cruises is the convenience of being able to sign for all your expenses and have them charged to your stateroom. An itemised statement will be delivered to your stateroom prior to disembarkation.

By providing your credit card in advance, you are automatically registered for Express Check-Out. There is no need to visit the Passenger Services/Purser's Desk to settle your account. We accept cash, and traveller's cheques. American Express, MasterCard and Visa are also accepted. Please note, 'debit cards' are not accepted. Your credit card must have a line-of-credit available. Daily credit holds will be placed on your credit card and will be released by your issuing bank or credit union at the end of your cruise. Those paying by traveller's cheques or cash will be required to leave an AUD300 per person cash deposit with the Purser's staff at the beginning of the cruise. You can put additional cash on your cruise card at any time during your cruise, by visiting the Purser's desk. An itemised statement will be delivered to your cabin prior to disembarkation and your account must be settled at the Purser's desk prior to disembarking the ship.

### CASINO

Charges for obtaining chips and tokens in the casino are limited to AUD1,500 per day, up to a total limit of AUD5,000 per cruise and are only available if you have pre-registered a credit card upon embarkation with the Passenger Service/Purser's Desk.

Please note: There is a 3% processing fee applied to all casino room charges. These are billed directly to your shipboard account or credit card.

### CELEBRATING A SPECIAL OCCASION

Princess Cruises makes your birthday, honeymoon, anniversary or renewal of vows even more memorable. Let us know you are celebrating a special occasion via Cruise Personaliser®. You can also choose special touches like flowers, wine and champagne, which can be ordered and paid for via your travel agent. Please note: some special occasion services are at an additional charge.

### DINING ROOM RESERVATIONS

When you book your cruise, your travel agent specifies your dining preferences. Be sure to indicate your choice of first or second sitting for dining. Should you need to change this request, please call your travel agent no later than three weeks before you sail. All requests for dining preferences and changes are considered on a first-come, first-served basis.

Please understand, it is not always possible to accommodate dining preferences or alter seating arrangements once they are reserved. We will do our best to accommodate your preference.

### TRADITIONAL DINING

Your dining preference should be requested at time of booking. Your seating is shown on your cruise documents. The Maître d'hôtel will have a list of those passengers who are waitlisted for each dining seating. Should seats become available, he will contact waitlisted passengers on board as appropriate.

### SPECIAL MEALS

Princess Cruises is happy to meet your request for low-sodium, low-fat, low-sugar, and vegetarian meals. Restrictions apply. Kosher meals are not available on board. Please call Princess Cruises for further information.

Baby food is not available on board. Parents are advised to travel with enough food/formula or any other product to cover your child's special dietary requirements.

Any other special diet requests must be authorised in advance by the Customer Care Team on 1300 653 852 (AU) or 0800 444 762 (NZ).

Please ask your travel agent to advise Princess Cruises in writing at time of booking of any special diet, allergies or medical needs. Once on board, please check with the Maître d'hôtel to confirm your request.

### ETIQUETTE

Everyone at Princess Cruises is committed to ensuring you have a great time on your cruise. So, to preserve a relaxed and friendly atmosphere on board, we ask that you observe a few guidelines.

- When formal nights are held, please observe the dress code in the Traditional Dining venues for the enjoyment of all our guests.
- Smoking is not allowed in the dining rooms, food service area, or in the show lounges and theatres. Smoking is not permitted in cabins without the consent of all occupants nor is it permissible in designated areas as outlined in the *Princess Patter* newspaper. As a courtesy to your fellow passengers, please refrain from smoking pipes and cigars in all public rooms.
- Should you wish to videotape on board during your cruise, please feel free to do so while being respectful of other passengers' privacy. Videotaping the on board entertainment performances is not allowed for copyright reasons.
- We require passengers to use cover-ups over swim suits when entering the ship's public rooms. Singlets, shorts and thongs are not permitted in the dining rooms or lounges after 5.30pm.

### SHORE EXCURSIONS

Exploring ports of call is one of the highlights of your cruise, and one of the best ways to do this is on an organised shore excursion through the Adventures Ashore® programme. Your Adventures Ashore® brochure is included in your Pre-Cruise Information Packet and provides information on ports of call and excursions available during your cruise. Tours are operated by local independent companies, not by Princess Cruises. You will find many options for adventure and entertainment when you reach a port of call. You can opt for local sightseeing and shopping, or you may want to experience more of what your destination has to offer. A complete selection of shore excursions, like taking nature walks, snorkelling, touring historic sites, monuments and museums and many other adventures, are available in most ports. Many shore excursions have limited space available, so reservation requests will be processed in the order received. Therefore, we encourage you to reserve tours as early as possible. When excursions are fully booked, additional requests will be placed on a waiting list in the order received. You can pre-reserve your tours, review the most up-to-date tour information and receive real-time confirmation of tours online using the Cruise Personaliser® at [princess.com.au](http://princess.com.au) up until 14 days prior to sailing. In most cases, you may begin to book your tours on the Cruise Personaliser® approximately 120 days prior to your cruise. If you don't have online access, simply complete the enclosed tour form and fax it to (02) 8424 9160 (AU) or 0800 951 201 (NZ), or mail to Princess Cruises at Locked Bag 1014, St Leonards NSW 1590; Attn: Data Entry/ShoreEx. In order to process your tour selections, we must receive your form by the closing date listed. Your tickets will be delivered on embarkation day to your stateroom and will be charged to your on board account.



# WHAT TO BRING

In this section, we review all the items you'll need in order to make your cruise with Princess Cruises the best holiday ever.



## WHAT TO BRING

### BOARDING PASS, PASSAGE CONTRACT, PASSPORT AND TRAVEL DOCUMENTS

Before leaving home, ensure you have all the proper documentation required to travel. Without appropriate documentation, you may be denied boarding of your flight or cruise. All travel documents are your responsibility. Please read the Passage Contract carefully - the terms and conditions apply to you and your cruise.

In addition to carrying your Boarding Pass, Travel Summary, Passage Contract, passport and other required travel documents, we also recommend you bring your travel insurance policy, if purchased. Make sure you carry these items with you. Do not pack them in your checked luggage.

### VALUABLES

We strongly recommend you hand-carry all valuables and breakables, including jewellery, electronics and cameras as well as any medications. Please read the Passage Contract for limitations and responsibilities for lost items and baggage.



\*Dress code is subject to change with the ship's itinerary. The above is a general guide. The dress code suggested in the *Princess Patter* may vary from time to time.

### CLOTHING SUGGESTIONS & ON BOARD ATTIRE\*

Princess Cruises makes it easy to know what to pack and what to wear when you're dining on board. We recommend you bring a sweater, a jacket or an all-weather coat for cool evenings and shore excursions depending on your destination. Due to unpredictable weather don't forget a hat or visor and a collapsible umbrella. Please be sure to bring proper clothing for visits to religious sites. You'll also want low-heeled, rubber-soled shoes for strolling on deck, as well as comfortable walking shoes or sandals to wear when going ashore.

There are two designations for dress codes: Smart Casual and Formal.

#### Smart Casual Evenings

- Skirts/dresses, slacks, and sweaters for ladies
- Pants and open-neck shirts for men

Singlets, shorts and thongs are not permitted in the dining rooms or lounges after 5.30pm; shoes must be worn at all times.

#### Formal Evenings

- Evening gowns and cocktail dresses for ladies
- Suits, pants with dinner jackets for men

See below for a general evening attire schedule. Passengers who wish to have a casual dinner on formal nights can take advantage of our casual dining options.

LENGTH OF CRUISE	NUMBER OF FORMAL EVENINGS	NUMBER OF SMART CASUAL EVENINGS
2-6 nights	1	1-5
7-13 nights	2	5-11
14-20 nights	3	11-17
21-28 nights	4	17-24
29+ nights	5 minimum	24+

#### Theme night dress

Cruises of 7 nights or more usually feature theme nights for passengers to enjoy. Costumes are available for purchase on board, or you are welcome to bring your own. So why not pack something and join the fun? Theme nights may vary from cruise to cruise; however, you can expect at least the following:

- Island Night - bring your tropical wear for our Island Night deck party on all warm weather sailings.
- Outback Night - bring your hats and boots and kick up your heels at this popular party.

# DAY OF EMBARKATION

## TAG YOUR LUGGAGE

In addition to your personal identification tag, please attach a completed Princess Cruises luggage tag which has been included in your pre-cruise documents. Please remove any old airline tags.

Please note: Many domestic airline carriers are now imposing excess baggage charges for amounts over 20kg, so it is advisable to check with your carrier regarding weight restrictions. Please also be advised that no piece of luggage should exceed 32kg.

## TRANSFERS

If you purchased flights through Princess Cruises, your transfers from airport to ship on the day of embarkation/disembarkation are included\*.

Please look for a Princess Cruises representative at the luggage carousel in the domestic airport.

For international travellers, please look for a Princess Cruises representative after you have collected your luggage and cleared Customs.



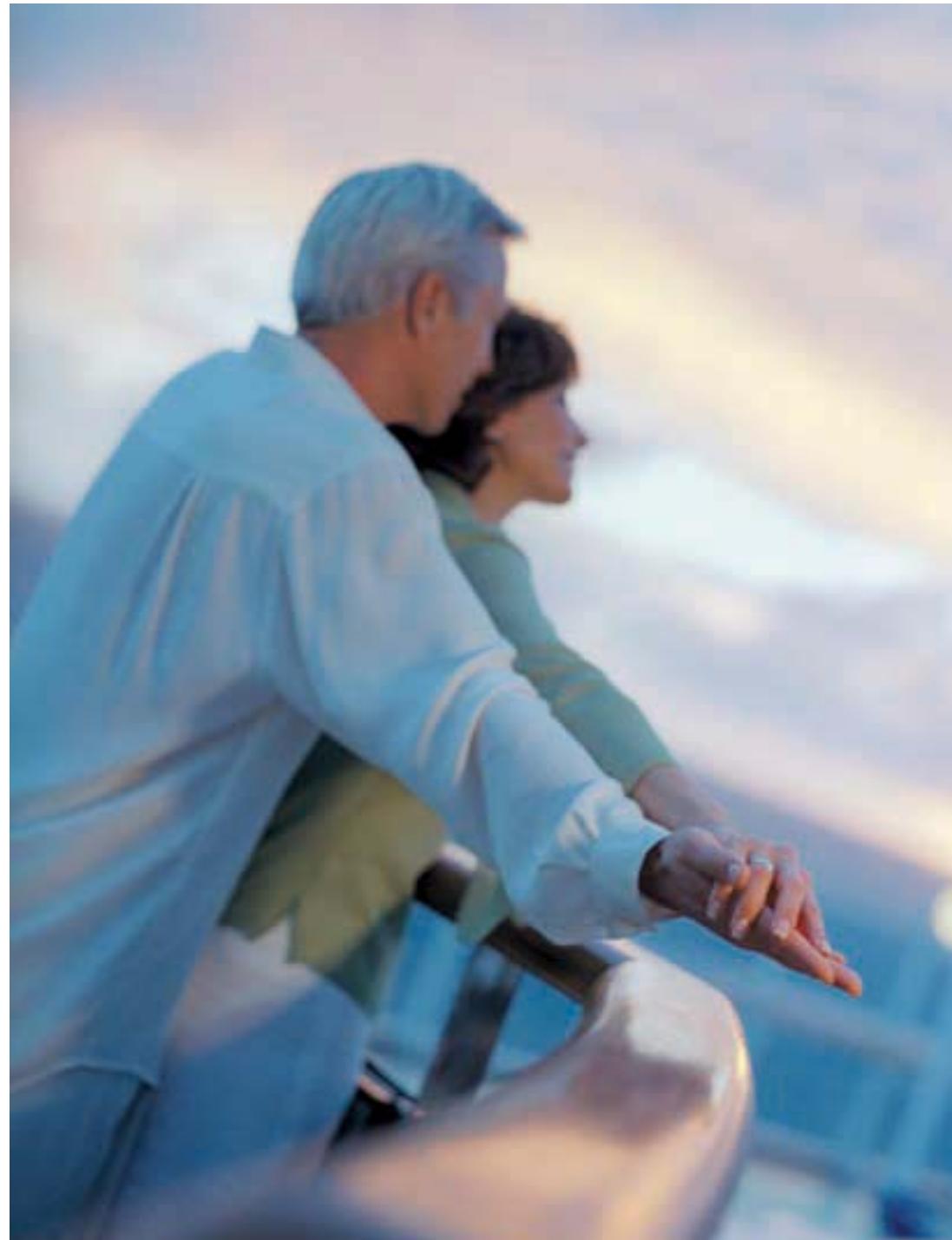
Your flight details must be provided when arranging additional transfers. If you have purchased a Princess Cruises transfer at the start or end of the cruise you must notify us of your independent flight details. If you require special assistance, please advise our cruise consultants at the time of booking. Please note that lift-equipped transportation may not be available in your port of embarkation or disembarkation. Special arrangements can be made in advance to accommodate your needs.

## EN-ROUTE DELAYS ON SAILING DAY

If you encounter unforeseen flight or weather-related delays on sailing day, we suggest you immediately advise an airline representative at the airport that you are a cruise passenger destined for sailing that day. Typically, airlines are able to arrange alternative flights at the airline counter for passengers to continue with their travel to the point of embarkation. Upon learning your new flight arrangements, we ask that you immediately contact Princess Cruises with your new flight information for our records. You may call us on 13 24 88 (AU) or 0800 951 200 (NZ). Our representatives will record your new flight information into your booking record.

## HOTEL PACKAGES

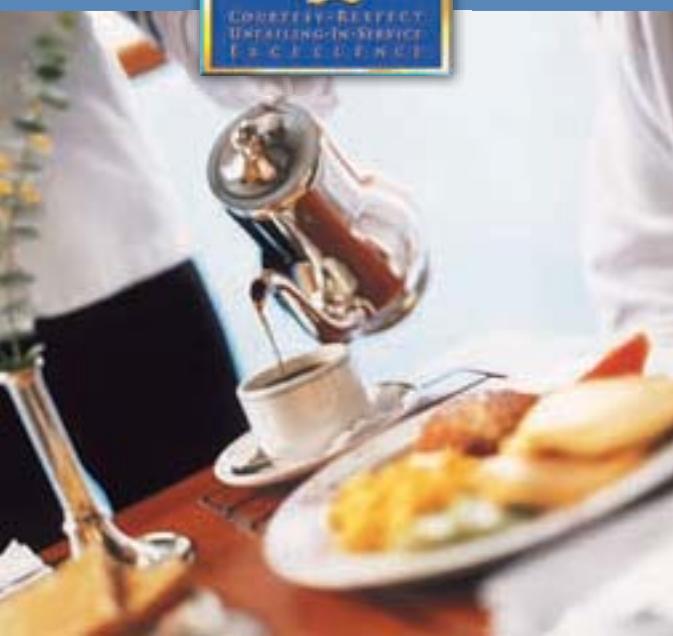
Princess Cruises offer pre and post hotel packages which include transfers between the hotel and the ship on the day of embarkation/disembarkation. For more information please see your travel agent or call Princess Cruises. You can add a night - or as many as you like - to the beginning or end of your holiday and stay in carefully selected hotels.



\*Transfers not included on International sector cruises.

# DURING YOUR CRUISE

Our world revolves around you. As we sail from one fabulous port to another, you'll be the centre of our universe. Our dedicated shipboard staff are here to attend to your every need. And warm smiles will greet you everywhere you go.



## DURING YOUR CRUISE

### WE'RE AT YOUR SERVICE

Our crew includes experienced, friendly professionals whose responsibilities range from navigating the ship to creating the day's activity plan. The on board staff's primary concern is ensuring your safety and providing you with the ultimate holiday. To help you get acquainted, the following is an introduction to your on board crew.

#### OFFICERS

The Captain is in command of your ship and is your official host for the cruise. He is assisted by the ship's officers and staff, who are organised into departments. You can recognise an officer's department by the colour of epaulet worn on his or her shoulders.

#### DECK DEPARTMENT

The Deck Department, headed by the Staff Captain, is responsible for all the duties performed by the officers manning the bridge. These seasoned professionals are distinguished by their black and gold epaulet. Safety and security fall under the jurisdiction of the Deck Department as does the maintenance of the ship's appearance. Members of the Deck Department paint the ship and keep the decks and swimming pools clean. In short, the Staff Captain and his crew are the people in charge of keeping your vessel shipshape throughout your cruise.

#### ENGINE DEPARTMENT

The Chief Technical Officer heads the Engine Department and is assisted by the Staff Engineer Officer and Staff Electro-Technical Officer. Departmental responsibilities include the ship's propulsion system, climate control and power generation. The Staff Electro-Technical Officer deals with electrical distribution and the ship's satellite and radio communications. Engineering Officers and Electro-Technical Officers wear the burgundy and gold epaulet.

#### MEDICAL STAFF

The medical staff, headed by the Senior Doctor, are on call 24 hours a day, seven days a week to provide emergency medical care for both passengers and crew. This team of highly qualified doctors and nurses may be identified by their red and gold epaulet.

#### HOTEL DEPARTMENT

You'll recognise members of the Hotel Department by the white and gold epaulet on their uniforms. The Passenger Services Director is in charge, along with the Staff/First Purser Administration and Staff/First Purser Food & Beverage. The Passenger Services Director's staff handles all of the hotel responsibilities for the entire ship - from stateroom, public room and dining room services to providing all food and supplies for passengers and crew. This department also includes a number of officers who don't wear an epaulet, such as the Maître d'hôtel, who maintains the excellent standards of service in all dining areas, and the Executive Chef, who supervises all food production on board.

#### ENTERTAINMENT DEPARTMENT

The Cruise Director reports to the Passenger Services Director and is also a senior officer on board ship. The Cruise Director manages the entire Entertainment Department. Since the Cruise Director and cruise staff oversee so many different activities, from evening stage shows to leading daytime and evening activities, their uniforms change to fit the occasion. Like all on board employees, cruise staff always have a gold name badge on their uniform so you can get to know them right away.

#### C.R.U.I.S.E.® WITH PRINCESS CRUISES

Bringing it all together is trademark Princess Cruises service, summed up in our C.R.U.I.S.E.® credo: Courtesy, Respect, Unfailing In Service Excellence. It's the heartfelt greeting you receive from the Captain, the smiling face of your stateroom steward, or the waiter who knows you prefer a decaf espresso. And it's how we've treated the most discriminating guests for more than 40 consecutive years.

# WHAT'S ON BOARD

## PASSENGER SERVICES/PURSER'S DESK

The Passenger Services/Purser's Desk in the ship's lobby is the place to cash traveller's cheques, buy stamps, ask questions, settle your shipboard account and check Lost and Found.

## PRINCESS PATTER

The *Princess Patter* is your daily schedule of ship activities and entertainment events. It's also your guide to shipboard services with hours of operation. The *Princess Patter* is delivered nightly to your stateroom. Keep it close at hand, so you'll always know what's happening and where.

## POSTAL SERVICE

Postage stamps for letters and postcards are available. Mail will be posted at the ship's next port of call and stamps will be sold accordingly. Letters and postcards can be dropped in the letterbox at the Passenger Services/Purser's Desk for mailing; however, due to Customs regulations we are unable to accept parcels or packages.

## INTERNET AND E-MAIL ACCESS\*

Internet access is available on all Princess Cruises vessels through our 24-hour on board Internet Cafés and wireless network. Use our state-of-the-art computer systems to access your web-based e-mail account, or browse the Internet for world news and sports. Alternatively, you can bring your wireless-enabled laptop and access the Internet from the comfort of our beautiful Lobby/Atrium or other public areas. If your laptop is not already equipped, wireless network cards are available for purchase on board.

Passengers who subscribe to e-mail services from an Internet Service Provider (ISP) are advised to verify that their ISP has a web-mail viewing site prior to sailing. Most major ISPs have websites that allow mail access via a web browser using an e-mail address and password.

Please contact the Passenger Services/Purser's Desk on board for information regarding the charges that apply to Internet and wireless services and any other specific requirements.

\*Ship Internet access is not guaranteed at all times due to the nature of satellite communications, which are subject to itinerary and possible disruption from weather patterns and various obstructions. Also, Internet access via satellite is significantly slower than high-speed connections on shore.

## SHORE TOURS OFFICE

A Shore Tours Office with a Shore Excursion Manager is on board each ship, ready to assist you with your port and shore tour-related questions and purchases.

## PRINCESS CAPTAIN'S CIRCLE® HOST

A Princess Captain's Circle Host on each sailing assists with exclusive "Members only" on board events and ensures all Members receive their benefits.

## FUTURE CRUISE CONSULTANT

For your convenience, a Future Cruise Consultant is on board all vessels to advise you on future cruise itineraries, fares and incentives. Our Future Cruise Consultant is available to book your next cruise holiday.



## GROUP SERVICES

For group travel, Princess Cruises offer a number of on board services to suit any organisation. Meeting rooms and audio/visual equipment are available for conferences on application. Group cocktail parties and activities can be arranged. Speak to your travel agent or the Princess Cruises Groups Department in Australia on 1300 653 857 or by e-mail to [groups@completecruisesolution.com.au](mailto:groups@completecruisesolution.com.au) or in New Zealand on 0800 543 177 or by e-mail to [enquiries@completecruisesolution.co.nz](mailto:enquiries@completecruisesolution.co.nz) for details.

## MEDICAL CENTRE

All of our on board medical centres hold the distinction of being the first and only facilities in the industry to be accredited to international healthcare standards.

Our on board medical centres are staffed by full time British registered doctors and nurses. In addition to twice daily office hours, they are available 24 hours a day in the event of an emergency.

Important: Charges for medical services will be added to your shipboard account and you will be provided with an itemised account to submit to your insurance company. All treatments are outside the scope of Australian Medicare or New Zealand 'ACC' and treatment is charged at private rates, including those incurred on Australian coastal cruises, therefore **we strongly recommend you take out travel insurance**. Verify with your insurer if your coverage applies outside Australia. Please call Customer Care on 1300 653 852 (AU) or 0800 444 762 (NZ) for information on our recommended travel insurance provider, or alternatively your travel agent can arrange a policy.

## RELIGIOUS SERVICES

Princess Cruises provides Catholic and Anglican services on the following holidays: Easter, Christmas and Anzac Day. In addition, interdenominational services are conducted every Sunday where possible, when the ship is at sea, usually by an officer of the ship.

## LAUNDRY AND VALET SERVICE

Take advantage of our on board laundry service for a fee. All laundry is returned within 48 hours, or on the same day with our express service. We also offer self-service coin operated laundrettes.

### IN-STATEROOM AMENITIES

The little extras you find in the best hotels - fresh fruit\* (by request), evening bed turn-down, hairdryer, complimentary shampoo, conditioner and body lotion - are provided in every stateroom. Waffle weave cloth bathrobes\* are available upon request from your stateroom steward for your comfort and convenience.

Mini-suites include a welcome glass of champagne, two televisions, a sitting area and a spacious closet, while full suites offer all of these premiums plus amenities such as a DVD/CD player and free access to a DVD library. Full suite passengers also enjoy complimentary web access in the Internet Café (web coverage can not be guaranteed at all times), laundry and valet services, one-time free mini-bar setup and use of our exclusive Disembarkation Lounge.

Each stateroom has other luxuries for your convenience, such as a private safe and refrigerator. In addition, each room is equipped with Australian sockets. If you have any questions, please ask your stateroom steward to check your appliances for suitability before use.

### TV PROGRAMMING

Getting away from it all doesn't mean being out of touch. Every stateroom on Princess Cruises ships has its own TV set featuring our multi-channel Princess Cruises Overseas Television programming#. We offer live satellite reception of news and sports programmes where satellite coverage permits. Along with a movie channel featuring a wide selection of the latest new releases, we also provide sitcoms and dramas, and a wide selection of special programming. For sports fans, we offer several major sporting events. Closed captioning is available on most Princess Cruises ships; please check with the Passenger Services/Purser's Desk for information.

### LIBRARY

On board our ships, we've created a library that includes contemporary and classic titles, as well as books related to specific cruise itineraries. You'll find titles on art, history, sport, travel, health and wellness, natural history and reference materials. We also have a fine selection of fiction and biographies. Read your *Princess Patter* for library hours and other information.

### PASSPORT TO SAVINGS

Enjoy great savings on products on board with our complimentary PASSPORT brochure. This handy item - with savings up to 40% on selected products - will be available for your review shortly after embarkation. Take advantage of an additional 10% discount valid for the first two days on board!

### BOUTIQUES ON BOARD\*

Shop at our Boutiques on board for the perfect gifts to remember your cruise holiday. We offer incredible duty and tax free savings on suggested domestic AUD retail prices on fragrances, cosmetics, jewellery^, gifts, apparel, accessories and liquor. In addition to our everyday savings, we bring you special promotions throughout the cruise. Once on board, please check the *Princess Patter* for times and locations of these exciting events.



### PHOTOGRAPHY\*

Photographs taken throughout the cruise by our team of professional photographers are available for purchase in our shipboard photo gallery and shop. For a truly special souvenir, have a portrait taken on a formal night. You can also purchase a DVD produced on your cruise - a wonderful keepsake of your dream holiday. Frames and photo albums are available for purchase to display your new memories. You will also find advanced digital imaging services, memory card downloading, and CD-burning services.

### PRINCESS FLORAL\*

Make your cruise a memorable one. Our professional florist on board offers a wide range of fresh flowers for any occasion. Choose from corsages, boutonnieres, rose arrangements and bouquets, exotic tropical arrangements, all occasion bouquets and more. Call 13 24 88 (AU) or 0800 951 200 (NZ) to pre-order your flowers or visit the Passenger Services/Purser's Desk once you're on board.

Note: To ensure the freshest arrangements, we ask you to place your order at least 21 days prior to sailing (if you pre-order). Flower varieties may vary by region, season and weather conditions.

### ART AUCTION PROGRAMME\*

You will have a unique opportunity to view and purchase pieces of fine art from a wide range of artists during on board auctions. Art Directors are available throughout the cruise to answer your questions about the on board art collection. At the end of your sailing, Princess Cruises will arrange to have your artwork framed, packaged and shipped to your home.



Note: Ship and stateroom amenities vary by ship and are subject to change. \*Charges apply. #Ship television programming is not guaranteed at all times due to the nature of satellite communications, which are subject to itinerary and possible disruption from weather patterns and various obstructions. ^Unprecedented 5-year fine jewellery guarantee.

# C.H.E.F.™



A Culinary Heritage of Excellence in Food is the foundation upon which our passion for modern classical cuisine is realised.

Exceeding individual expectations, C.H.E.F.™ celebrates a Princess Cruises tradition of world-class chefs creating exceptional dishes - featuring specialties like premium grain-fed beef and Princess Cruises' famous souffles. We've also introduced a Lotus Spa® Cuisine selection into our dinner menus, reflecting the perfect balance of nutrition and flavour. No matter where you dine, you'll find the highest quality cuisine throughout our ships.

## A WORLD OF DINING

### TRADITIONAL DINING

Indulge in award-winning cuisine, served in an elegant, comfortable dining room at two seatings, 6.00pm or 8.15pm, each evening.

### SPECIALTY DINING

When it comes to gourmet fare, variety is the spice of life - so Princess Cruises offers several specialty dining options. Sterling Steakhouse is an upscale take on the traditional steakhouse, serving favourites like New York and Rib Eye steaks. Cover charge for the Sterling Steakhouse is AUD20 per person.

### ULTIMATE BALCONY DINING\*

Enjoy Ultimate Balcony Dining, featuring fresh lobster or steak, and other delicious delicacies, Champagne Breakfast and wait staff service, all on your own balcony. Treat yourself to this unparalleled level of luxury morning or night. Service charge for Ultimate Balcony Dining is AUD125 per couple. Champagne Breakfast is AUD35 per couple.

### CASUAL DINING\*

Throughout our ships, we have a wide variety of casual dining options:

- 24-hour buffet
- Patisserie
- Burger & hot dog grill
- Ice cream bar
- 24-hour room service
- Pizzeria

### AFTERNOON TEA

Indulge in afternoon tea with finger sandwiches, pastries, scones, cookies, music and white-glove service. It's the perfect interlude between sunning out on deck and a star-studded evening at sea. Enjoy a wide selection of premium teas - from Earl Grey to herbal infusions. And of course, there's freshly brewed coffee, if you prefer. The choice is up to you.



A MOST DELECTABLE  
CULINARY ESCAPE AWAITS



\*Charges will apply to some items.  
Prices are subject to change.



EXPECTATIONS EXCEEDED  
AT EVERY MEAL



## DURING YOUR CRUISE

RESTAURANTS	STYLE	BREAKFAST HOURS	LUNCH HOURS	DINNER HOURS	CHARGES (AUD)
<b>TRADITIONAL DINING</b> Award-winning Princess Cruises cuisine and attentive service provided by the same waiter each night.					
Main Dining Rooms	Traditional	7.30am - 9.30am	Noon - 2.00pm	Early Seating - 6.00pm Late Seating - 8.15pm	-
<b>SPECIALTY DINING</b> Distinctive upscale dining options. Reservations are recommended and a cover charge will apply per person.					
<b>Sterling Steakhouse</b> A selection of premium, grain-fed beef such as New York Steak, Porterhouse and Filet Mignon.	Specialty	n/a	n/a	6.30pm - 11.00pm	\$20 per person
<b>Ultimate Balcony Dining™*</b> Elegant dinner served in the privacy of balcony staterooms for the ultimate indulgence.	Specialty	7.30am - 9.30am	n/a	5.30pm - 10.00pm	Breakfast \$35 per couple Dinner \$125 per couple
<b>CASUAL DINING</b> High quality food in a more casual venue.					
<b>24-hour Horizon Court^</b> Tantalising selection to satisfy the most discriminating palate.	Casual	6.00am - 10.30am^	11.30am - 2.30pm^	5.30pm - 11.00pm^	-
<b>Patisserie</b> Pastries, gourmet coffee, cappuccino or latte.	Casual	7.00am onwards	n/a	n/a	Priced per item
<b>Pizzeria</b> 100% homemade Princess-style.	Casual	n/a	11.00am - 2.30pm	7.00pm - midnight	-
<b>Burger &amp; hot dog grill</b> Everyone's favourite, located poolside.	Casual	n/a	11.00am - 8.00pm		-
<b>Afternoon tea</b>	Casual	n/a	3.30pm - 4.30pm	n/a	-
<b>Ice cream bar</b>	Casual	n/a	11.00am - 8.00pm		Priced per item
<b>24-hour room service</b>	Casual	24 hours	24 hours	24 hours	Some beverage items may incur a charge

Note: Dining options, locations and venues vary by ship and actual meal times and charges are subject to change based on itinerary and season. While room service is complimentary, charges will apply to certain beverage items. \*Ultimate Balcony Dining available in select staterooms. ^Open 24 hours for snacks outside main meal times.

# A WORLD OF DINING

## ROOM SERVICE\*

Call for personal room service at any time of the day or night. To have continental breakfast delivered to your stateroom, just fill out the breakfast card (one is placed on your pillow each evening) and hang it out at night on your stateroom door. For a full stateroom menu, please see your stateroom portfolio or call the number listed in your on board telephone directory.

## PRIVATE COCKTAILS AND CANAPÉS\*

What could be more fun than throwing a party at sea? We'll arrange for the invitations, mix the cocktails, and pour the wine. Our chef will even prepare a selection of your favourite canapés. Just contact the Passenger Services Desk to plan all the details.

If you have a group and would like to pre arrange a cocktail function, please contact your travel agent who will arrange the details with our Groups Department in Australia on 1300 653 857 or by e-mail to [groups@completecruisesolution.com.au](mailto:groups@completecruisesolution.com.au) or in New Zealand on 0800 543 177 or by e-mail [enquiries@completecruisesolution.co.nz](mailto:enquiries@completecruisesolution.co.nz).

## ALCOHOL POLICY

Passengers under 18 years of age are not permitted to purchase or consume alcohol on board. Photo identification may be requested. To ensure the safety and comfort of all on board, we wish to advise that passengers are permitted to bring one bottle of wine/champagne for personal consumption. Duty and tax-free and personal alcohol purchased shore-side, must be surrendered by passengers at embarkation or prior to boarding in any port. Duty and tax-free alcohol is also available for purchase on board and will be held under bond with shore-side purchases and returned at disembarkation in the final port of call. Please note that all luggage, both hand and check-in will be x-rayed at embarkation and disembarkation. Individuals must declare to Customs all amounts of alcohol in excess of the local Customs limits.

## SMOKE-FREE DINING

To enhance your dining experience, we have established a smoke-free dining policy. For your convenience, we offer alternative smoking venues throughout the ship.

## HOTEL, BAR AND DINING CHARGES\*

During your cruise, many members of our on board staff will provide you with excellent service, and tipping is simply the traditional way of saying 'Thank You'. Although tipping is voluntary, and at passengers' discretion, we are frequently asked by passengers to recommend an appropriate daily amount, and we suggest AUD10 per passenger (aged 13 years and over) per day.

For passengers' convenience, Princess Cruises has introduced a method of tipping that makes it easier to reward staff for their excellent service. The suggested amount will be added to each passenger's (aged 13 years and over) on board account on a daily basis. This allows for the collection of tips without the need for cash and helps to ensure all staff who have served you are rewarded. Of course the level of tipping remains a very personal matter and is very much dependent on the level of service provided. We offer passengers the option of adjusting the standard daily charge at any time during their cruise, or directing it to specific staff who have provided excellent service. Staff at our Passenger Services/Purser's Desk will be delighted to assist passengers in relation to any queries they may have about their tipping amount. A 10% charge will automatically be added to your on board account for any beverage purchases made in bars, lounges and dining rooms.

\*Charges will apply to some items and are subject to change.



# EXERCISE AND ACTIVITY PROGRAMMES

## LOTUS SPA® AND FITNESS

Whether you enjoy a brief respite, a bracing workout, or a full day of pampering, the Lotus Spa® is dedicated to renewing body, mind and spirit. You'll find a full range of personalised spa treatments, including traditional hair and beauty services, massage, sensuous wraps, aromatherapies and even teeth whitening. The state-of-the-art fitness centre features professional staff, weight and aerobic conditioning equipment, sauna, steam rooms and classes ranging from yoga to pilates to kickboxing. The spa is open daily, but we suggest you pre-reserve your treatments before your cruise or make arrangements on embarkation day for an appointment time that works best for you. Advance reservations on most ships are available via the Cruise Personaliser® at [princess.com.au](http://princess.com.au)\*.



## PRINCESS SCHOLARSHIP@SEA PROGRAM®

This innovative educational programme offers an array of contemporary enrichment activities to enhance your holiday experience.



From wine tasting to web design to digital travel photography, choose from up to 40 courses per voyage, six per sea day. Core topic areas include: photography, computers, culinary, ceramics, scrapbooking and more. Guests also have the opportunity to expand their ScholarShip@Sea® experience as small group instruction will be offered for pottery courses, photography, in-depth computer programmes and more^.



## GOLF

If golf is your sport, Princess Cruises can take you to the best places around the world to tee off. Try our sophisticated golf simulator featuring 35 of the world's most famous golf courses.



\*Lotus Spa® reservations are accepted between 120-14 days prior to departure. ^Some courses may not be available on every ship. Space is limited and group instruction courses are offered for a nominal fee.



PLEASURABLE PURSUITS  
FOR BODY AND MIND



# YOUTH AND TEEN PROGRAMMES

AGES 3 TO 7



**ACTIVITIES**

- Arts and crafts
- Backstage tours
- Disco night
- Movies and cartoons
- Scavenger hunts
- Talent shows

**PARTIES**

- Birthday parties
- Kids dance parties
- Pyjama parties

**FOOD**

- Afternoon ice cream
- Kids-only dinners
- Pizza parties

## SHOCKWAVES

**ACTIVITIES**

- Arts and crafts
- Backstage tours
- PlayStation® 2
- Movies and cartoons
- Scavenger hunts
- Talent shows
- "Edutainment" programmes and services

**PARTIES**

- Birthday parties
- Kids dance parties

**FOOD**

- Pizza and ice cream parties
- Kids-only dinners

## REMIX

**ACTIVITIES**

- Sports competitions
- Late-night movies
- Karaoke and lip-sync shows
- Casino night
- PlayStation® 2
- Talent shows
- DJ workshops
- T-shirt painting

**PARTIES**

- Dance parties

**FOOD**

- Hip-Hop dance classes
- Pizza parties
- Mocktail parties
- Formal teens-only dinner

AGES 8 TO 12

AGES 13 TO 17

## A BOATLOAD OF FUN

Cruising with Princess Cruises is a complete escape for all ages. There's everything from arts and crafts, game tables, movies, to teen centres with table tennis, juke boxes, and all the latest video games. There's a play area and special outdoor deck exclusively for toddlers. And Remix is designed to give teens their own space - and the time of their lives. All Youth and Teen Centres are fully supervised by our staff of Youth Activities Coordinators. To ensure that all passengers enjoy their cruise to the fullest, we will provide trained Youth Security Staff during peak seasons. Children are welcome on all Princess Cruises ships, but facilities vary.

## FAMILY CRUISING TIPS

The dining alternatives on board our ships allow parents the freedom to spend time with their children while they eat an early dinner at the pizzeria, in the Horizon Court offering a special children's menu, in their stateroom with 24-hour room service, or in one of our many alternative dining locations. After taking their children to the supervised Youth and Teen Centres, parents can enjoy dining on their own in the elegant dining rooms.

Many shore excursions have been selected with family cruisers in mind. Discounted rates for children and "family-friendly" activities are available to make the most of your time in port. Please see your Adventures Ashore brochure for details or visit [princess.com.au](http://princess.com.au) for more information. On embarkation day, the Princess Youth and Teen Schedule for the entire cruise will be delivered to your stateroom. If you need more than one copy, please contact your Youth Activities Coordinator. Don't miss the orientation and registration meeting on the first night of your cruise. You and your children can meet the Youth and Teen staff and learn more about our exciting shipboard programmes. Parents are always welcome to join their children in the Youth and Teen Centres.

## HOURS OF OPERATION

Youth and Teen Centres are open at sea 9am - noon; 2pm - 5pm; and 7pm - 1am for children aged 3-17 years.

An AUD5 per child per hour group kidsitting charge is applicable from 10pm - 1am for youth passengers aged 3-12 years.

Youth and Teen Centres are open while in port 8am - 5pm (no charge).

## PRINCESS YOUTH AND TEEN DINNER EVENTS

As part of the Princess Youth and Teen Programme, junior cruisers will also participate in two special dinner evenings designed for each age group. Younger passengers will enjoy dinner without parents and in the company of newfound friends and counsellors in one of their ship's many eateries\*.

## CHILDRENS' TV PROGRAMMING\*\*

Cartoons, movies and TV programmes for children may be shown on the in-stateroom television and in the Youth and Teen Centres.

## ADDITIONAL REMINDERS

Children under 3 years are not permitted in the Youth Centre unless accompanied by a parent at all times. Youth Centre staff cannot administer medication, bottle-feed, change nappies, or provide meal service^ . Private in-cabin babysitting is not available on any Princess Cruises ship. All children must be toilet-trained to participate in the programmes without a parent or guardian.

## CHILDREN WITH SPECIAL NEEDS

Princess Cruises welcomes all children and teens aged 3-17 years to participate in our programmes. If your child has special needs and/or medical requirements, please advise your travel agent or Princess Cruises at the time of booking. We will make every effort to accommodate them. Please be advised that Princess Youth staff do not offer individual one-on-one supervision.



\*The teen dinner may be held in a different location other than the main dining room. \*\*Where satellite permits. ^Lunch is provided outside the Youth and Teen Centres on days when the ship is in port or during special events. Parental consent is required.



SUN-UP TO MIDNIGHT,  
SO MANY WAYS TO PLAY



DURING YOUR CRUISE

# ENTERTAINMENT

## FIRST-CLASS ACTIVITIES, DAY AND NIGHT

Fill every day with a wide variety of exciting on board activities from table tennis to painting lessons. Take a galley tour; enjoy wine tasting; experience our traditional Champagne Waterfall; or join in games by the pool. You can even take a backstage tour, or take centre stage at our karaoke lounge. Ships filled with amenities, equal in luxury to the finest land-based resorts - that's what makes Princess Cruises the ultimate holiday and a complete escape\*.

## PRODUCTION SHOWS

Enjoy an exciting array of stage shows, most of which are written, costumed and choreographed exclusively by Princess Cruises. Curtain times vary; check your on board newsletter, the *Princess Patter*, for show times.

## DANCING

Don't forget to pack your dancing shoes, because Princess Cruises has several dance venues and live entertainment to get you into the swing of things. We start early and finish late. Just check *Princess Patter* for the times and places.

## COCKTAIL HOUR

Kick off the evening with cocktails in one of the ship's cozy lounges or bars. This is the perfect time to meet shipboard friends and swap stories about the afternoon's adventures.

## RAVE REVUES

In addition to our main stage entertainment, Princess Cruises features talented magicians, comedians and guest singers who'll keep you guessing, laughing and singing along.

## TAKING THE SPOTLIGHT

Passengers can also be stars. You can kick up your heels at our Outback Party - bring your cowboy boots and hats and join the line dancing. Or bring your tropical wear for our Island Night deck party on all warm weather sailings. There will be limbo contests, games and calypso music for "dancin' in the aisles." And don't be shy, audition for Princess Pop Star and share your vocal talents with the world.

## FEATURE MOVIES

Every cruise features a great selection of newly released movies for your viewing pleasure.

## CASINO PLAY

Our full-service Las Vegas-style casinos offer the most popular table games, including blackjack, roulette, Caribbean stud poker, Texas Hold 'em and craps. We also feature a full range of exciting slot and video poker machines, as well as regular Snowball Jackpot Bingo sessions held throughout the cruise. Complimentary gaming lessons for poker machines and table games are held each cruise, along with exciting tournaments. Please check the *Princess Patter* for our daily special promotions and opening hours.

Persons under the age of 18 years are not permitted to gamble or remain in the casino.

Please note: To withdraw cash on board to gamble, you must link your credit card to your cruise card portfolio. There is a 3% processing fee applied to all casino room charges. These are billed directly to your shipboard account or credit card.



\*Entertainment options vary by ship.

# BEFORE YOU SAY GOODBYE

From our friendly and courteous crew to our easy check-out, Princess Cruises service is simply unparalleled.



## BEFORE YOU SAY GOODBYE

### DISEMBARKATION

#### EASY CHECK-OUT

Princess Cruises offers a quick and easy check-out service for smooth sailing from the beginning to the end of your cruise. If you have not already provided your credit card number at embarkation, please bring your major credit card and your identification to the Purser's Desk during the first few days of your cruise. On the day of disembarkation, you will be presented with a final bill. If this bill is to your satisfaction, everything will be taken care of for you without another visit to the Purser's desk. Those paying by traveller's cheques or cash, however, will need to settle their account at the Purser's desk prior to disembarkation. Any remaining balances will be refunded in Australian dollars for those passengers who have paid with cash or traveller's cheques.

#### PRIOR TO DISEMBARKATION

Your stateroom steward will provide you with an information sheet containing details regarding your departure from the ship. You will also receive coloured tags for each piece of luggage. Please put your name, home address and other information requested on each tag. Also, remove any old airline flight tags or embarkation tags. We strongly recommend you hand-carry fragile items, valuables and medication. Before you retire for the night before disembarkation, your bags should be packed and placed outside your stateroom door to facilitate customs clearance and disembarkation. Make a final check of your cabin and stateroom safe for any personal items, as Princess Cruises is not responsible for items left behind.

#### LOST PROPERTY

When you are on board, please report lost or stolen property to the Passenger Services/Purser's Desk as soon as possible. It's a good idea to keep your valuables in the safety deposit box in your cabin. All lost property found on board or in the Embarkation/Disembarkation Hall will be held by Princess Cruises or our representatives and it is the responsibility of the owner to contact Princess Cruises. Costs for the delivery will be at the owner's expense. Items will only be held for a limited time:

Up to 14 days: any baggage, jewellery, cameras and miscellaneous items.  
After 14 days: items are given to charity for re-distribution.

For health reasons, Princess Cruises' policy is that individual items of clothing are not held and are destroyed at the end of each cruise.

#### IMMIGRATION AND CUSTOMS CLEARANCE

Please refer to Immigration and Customs Regulations on page 8.

#### DISEMBARKATION & TRANSFER INFORMATION

You will be given an assigned time and place to assemble on the final morning, depending on your return arrangements. There you will be met by a member of the ship's staff who will wait with you until departure time, then personally escort you to the gangway.

At the wharf, your luggage will be arranged according to the colour-coded tags, which will be provided to you prior to disembarkation. On the majority of our cruises, you will be required to identify and clear your luggage through customs. As many bags are similar in appearance, please check each luggage tag to ensure you are claiming your own luggage. If you have a Princess Cruises ship-to-airport transfer or a Princess Cruises hotel package, you will be directed by Princess Cruises representatives to the transfer departure point. If your friends or relatives are meeting you at the pier, please be advised that disembarkation may take up to four hours after the scheduled arrival of the ship in order to clear immigration and customs.



# WELCOME TO THE CIRCLE™



PRINCESS  
CAPTAIN'S  
CIRCLE®

At Princess Cruises, we want you to know how much we appreciate your loyalty. So, we've created the Princess Captain's Circle® to thank our repeat guests for cruising with us again and again. How can you become part of the Circle? All you have to do is take one cruise with Princess and you'll be automatically enrolled.

For first-time Princess Cruises passengers, you'll be in the Circle™ at the end of your voyage. Towards the end of your cruise, your New Member Pack will be delivered to your stateroom. This contains all the essential details you'll need, including your new Member Number.

Visit the Circle Centre™ at [princess.com](http://princess.com) today to learn more about our many online Member benefits:

## A REWARDING EXPERIENCE

As a Member, you'll enjoy a range of benefits, including exclusive on board events and access to a Circle Host to answer your questions. After sailing once with Princess Cruises, on your next cruise you'll be invited to an exclusive Members Cocktail party where you'll have the opportunity to meet the Captain and your fellow Circle Members. You also get the Princess Captain's Circle Quarterly, a publication exclusively for Members that features interesting articles and special offers. And because we count days sailed and completed cruises to determine your membership level, the more you cruise the quicker you'll reach great perks such as Preferred Check-In, complimentary on board services, boutique discounts, and much more.

## YOUR LUCKY NUMBER

The key to accessing these great benefits is your Member Number. Always have it on hand when making a booking or reservation to ensure you get all the advantages reserved just for Circle Members.

[Visit princess.com](http://princess.com) for programme details.

Please note, certain benefits are only available to North American residents. These include, but are not limited to: no 'member referral' benefits, no 'stand-by' travel programme and no 'Princess Travel Care' insurance (subject to change without notice).

<sup>^</sup>Availability may vary by ship.

\*Complimentary mini-bar set-up is one time only.

## GOLD MEMBERS

2<sup>nd</sup> - 5<sup>th</sup>  
CRUISE

### GOLD MEMBER BENEFITS:

- Preferential pricing offers
- Circle Centre™ Online
- Princess Captain's Circle Quarterly
- Free Cruise Photo Contest
- Circle Host
- Members-only on board events
- Member benefits card
- Princess Cruises Passport

## PLATINUM MEMBERS

6<sup>th</sup> - 15<sup>th</sup>  
CRUISE  
or 50-149 cruise days

### ALL GOLD MEMBER BENEFITS PLUS:

- Preferred Check-In
- Credit towards Internet Café packages<sup>^</sup>
  - \$75 for voyages of 7 days or less
  - \$100 for voyages of 8-20 days
  - \$200 for voyages of 21 or more days
- Platinum Disembarkation Lounge
- Complimentary Cruise Atlas

## ELITE MEMBERS

16<sup>th</sup> +  
CRUISE  
or 150+ cruise days

### ALL PLATINUM MEMBER BENEFITS PLUS:

#### PREFERRED SERVICES PACKAGE

- Complimentary shoe polishing, laundry and dry cleaning services
- Priority tender embarkation
- Priority disembarkation

#### ELITE DISCOUNT PACKAGE

- 10% boutique discount
- Complimentary wine tasting

#### PREFERRED AMENITIES PACKAGE

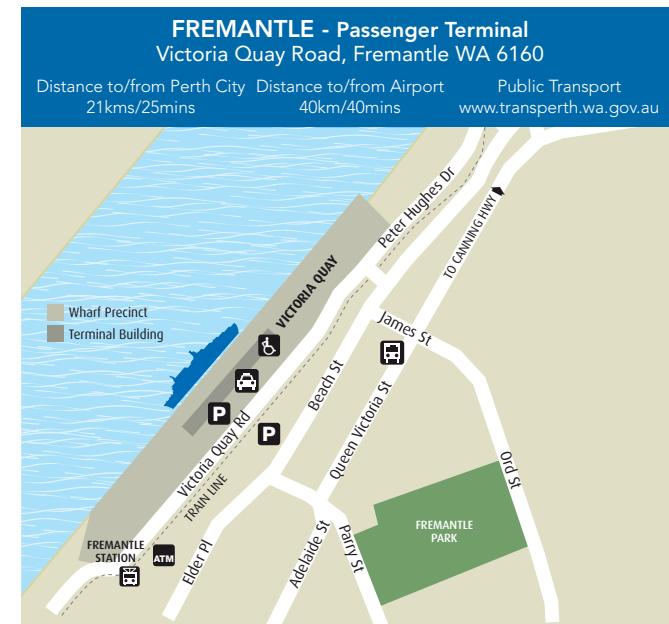
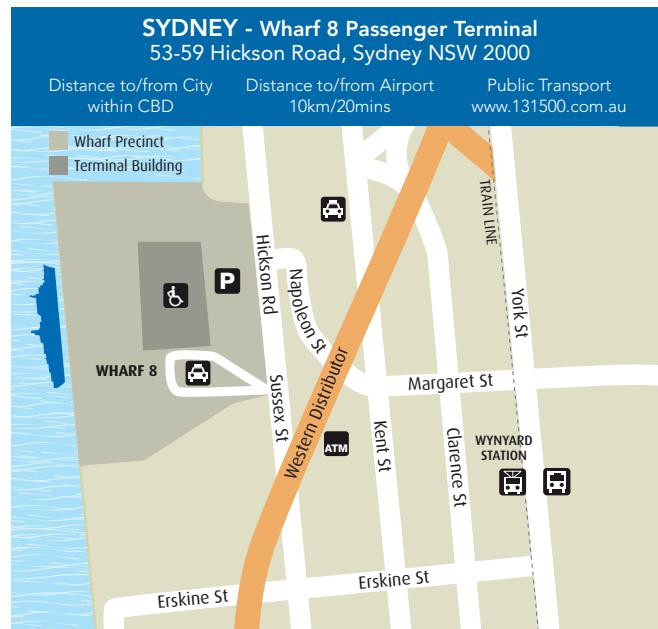
- Complimentary mini-bar set-up\*
- Deluxe canapés
- Upgraded stateroom amenities
- Traditional afternoon tea

# ARRIVING AT THE SHIP

If you are arriving in your city of departure prior to the day you board the ship, and have made your own air or hotel arrangements, you are required to make your own way to the ship. If you require special assistance going to and from the ship, you are advised to make contact with us 60 days prior to sailing as lift-equipped transportation may not be available in your port of embarkation or disembarkation. We ask that you contact us on 1300 653 852 (AU) or 0800 444 762 (NZ).

## KEY

- ATM ATM walking distance
- Taxi Rank
- Wheelchair Accessible
- Short-Term Parking
- Bus service
- Train Station (walking distance)
- Tram service



*escape completely.®*



**PRINCESS CRUISES**  
*escape completely.®*

See your travel agent,  
call AU 13 24 88 | NZ 0800 951 200  
or visit us at [princess.com.au](http://princess.com.au)

ALASKA • EUROPE • ASIA • AUSTRALIA & NEW ZEALAND • CARIBBEAN  
ANTARCTICA • HAWAII • MEXICAN RIVIERA • PANAMA CANAL  
CANADA & NEW ENGLAND • TAHITI • SOUTH PACIFIC • SOUTH AMERICA  
AFRICA • AMAZON • INDIA • GREENLAND • ICELAND • JAPAN

SUBJECT TO CHANGE. EFFECTIVE 05/08 • © 2007 PRINCESS CRUISES  
ABN 23 107 998 443. 2TA 5580

